



CENTRE FOR STUDY OF INSURANCE OPERATIONS  
CENTRE D'ETUDE DE LA PRATIQUE D'ASSURANCE

Dear CSIONet member;

We are in the process of updating our database, so that we can keep you informed with new developments at CSIO. One such development is a migration to a new CSIONet platform. We would like the following information:

Name of Member Brokerage/ Company: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Website: \_\_\_\_\_ Vendor System: \_\_\_\_\_

CSIONet User ID: \_\_\_\_\_ (i.e. be0002a)

CSIONet Password: \_\_\_\_\_ *(We do not currently store this information, but would like to confirm it for the transition to the new network which, afterwards, you can change for your own privacy)*

Do you use CSIONet as an email services? i.e. do people email you directly to an address similar to [something@broker.csio.com](mailto:something@broker.csio.com)?

Yes, our email address is: \_\_\_\_\_@broker.csio.com  No, I use another ISP

System (IT) Contact name: \_\_\_\_\_

Telephone #: \_\_\_\_\_ Email address: \_\_\_\_\_

AL3/EDI Contact name: \_\_\_\_\_

Telephone #: \_\_\_\_\_ Email address: \_\_\_\_\_

Personal Lines Contact name: \_\_\_\_\_

Telephone #: \_\_\_\_\_ Email address: \_\_\_\_\_

Commercial Lines Contact name: \_\_\_\_\_

Telephone #: \_\_\_\_\_ Email address: \_\_\_\_\_

Please email as scanned copy to [helpdesk@csio.com](mailto:helpdesk@csio.com), or fax this document to CSIO at 416-364-1482.

Contact us at [helpdesk@csio.com](mailto:helpdesk@csio.com), or visit us at [www.csio.com](http://www.csio.com), or call us at 416-360-1773 or 800-463-2746